



Frequently Asked Questions



Do you have a Keurig, Coffee Maker, or Tea Kettle?

Yes, there are 2 coffee makers with permanent filters, a Keurig, and an electric tea kettle. One coffee maker is on the counter, and the other is in the food pantry.

Do you offer a BBQ Grill?

The Villa has a complimentary Blackstone BBQ grill located to the left as you step out of the sliding glass doors. It's easy to start with the automatic ignition. You'll find the BBQ tools in the kitchen drawer to the right of the dishwasher. If the propane runs out, there's a spare tank next to the grill—just let us know if it needs replacing!

To keep the grill in great shape, please use the cleaning brush after each use and keep it covered when not in use. When you're finished grilling, be sure to turn the propane valve clockwise to shut it off. Enjoy your BBQ! 🍔 🔥.

Is there an extra fee for the heating of the Pool & Spa?

Pool and Spa heat are complimentary. The pool heat is set to 88 degrees, and the Spa is set to 104.

What is the pool's depth, and does it have a pool fence?

The deepest part of the pool is 5 ft, and the shallowest is 3ft. Yes, there is a child safety fence for the little ones.

Are starter packs provided?

To get you started, we provide a starter pack of paper towels, bathroom soap, and toilet paper. We also supply kitchen trash bags, laundry/dishwasher pods, and dishwashing soap.

Since the house is self-catering, once the starter packs are finished, plan to replenish them for the remainder of your stay. We'll send you a list of the local supermarkets. If you prefer having groceries delivered, Instacart is also available in the area.

Is there baby gear available?

Yes, there's a bunch of baby gear. There are 2 booster seats and a baby tub on top of the shelf of the laundry room, and in the closet under the stairs, there are 2 lightweight strollers, 2 high chairs, 2 pack n-plays & a jogging stroller. In the Koi bedroom (white bunk beds) walk-in closet, there are 2 cribs, baby blankets & fitted sheets for the cribs, a baby gate, a baby tub, and a baby monitor.

How far is the Villa from the airport?

Feels Like Funshine is 30.5 miles from Orlando International Airport and 55.3 miles away from Sanford International Airport.

What time is check-in & Check-out?

Check-in is after 4 p.m., and check-out is before 10 a.m.

Where do I place the trash?

Just place the trash bags inside the beige/brown bench right outside the front door. The valet trash service swings by every morning to pick them up!



Are there any regulations or guidelines for gate access in Champions Gate?

All guests must be properly registered on the gate's system to be allowed into the community. Gate passes cannot be shared, as it will result in their deactivation. For the additional safety of all residents and guests, anyone not registered during check-in will be refused entry. All drivers must provide a valid driver's license. Even if you are registered with a QR code or have a car pass, the gate may still request to see your driver's license to confirm you are registered.

What is the maximum number of vehicles allowed for during my stay?

Gate access passes are limited to a maximum of 6 cars during your stay.

What vehicles are not allowed in the community?

Commercial vehicles, campers, buses, slingshots (3-wheel motorcycles), golf carts, and RVs are not allowed into the community. They will be turned away at the gate.

Do I need to register at the gate if I arrive via Uber or Car Service?

Guests arriving via Uber/Lyft/car service or day visitors will be turned away from the gate if they are not pre-registered in the system.

Where can I park?

You're welcome to park up to 2 cars in the driveway, just be sure not to block the sidewalk or park on the grass. For any additional vehicles, there's convenient overflow parking directly across the street in front of the townhomes.

Are food & grocery delivery services automatically allowed at the gate?

Here is a list of the food & grocery services pre-registered with the gate, Instacart, Amazon Fresh, Door Dash, Target (via Shipt), Fresh Direct, Pizza Hut, Dominoes, Papa Johns, Diromio's Italian Restaurant, Olive Garden, Drizly and Uber Eats. If you plan to use a different delivery service, let us know so we can register it at the gate.

Where is the Retreat Club water park?

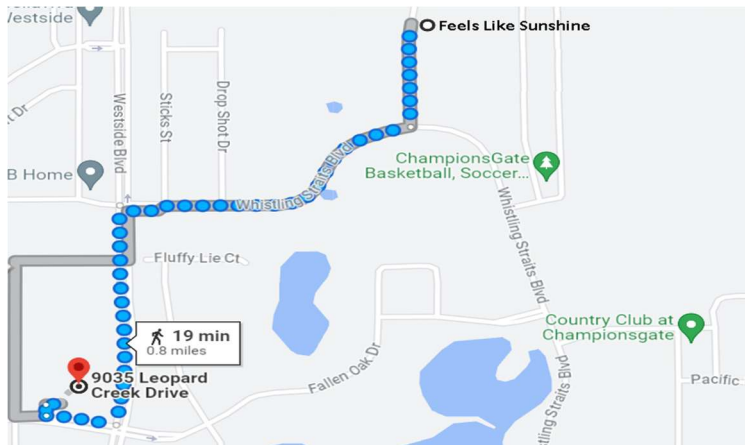
The Retreat Club is on the north side of the Retreat and .8 miles from the Villa via Oasis Club Blvd and Westside Blvd.

The address is:

9035 Leopard Creek Dr,
Champions Gate, FL 33896
(407) 787-8020

The Retreat Club is open Wednesday - Sunday from 10:00 a.m. - 8:00 p.m.

Walking Map to Retreat Club (The Owner Gate Code is 1520) – It is about a 15-to-20-minute walk from the Villa.



Where is the Oasis Club & Resort Pool?

The Villa is 2.3 miles from the Oasis Club. The Oasis Club is open every day from 9 a.m. to 9 p.m.

1520 Oasis Club Blvd
Champions Gate, FL 33896
(407) 507-2800

Can I access the Oasis Club, Resort Pool, and Retreat Club water park before I check in?

Absolutely! When first entering the community, use the left lane. The left lane is manned by a gate attendant, who will register your car and provide you with an ORANGE CAR PASS.

The Orange Car Pass confirms that you are a registered guest and is used to gain access to the Clubhouses.

When you visit the front desk of the Oasis Club or Retreat Club, just show them your assigned Orange Car Pass or a picture of it, and they will provide you and everyone in your group with a wristband. The Oasis Club and Retreat Club provide guests with a new wristband daily.

We recommend that you take a picture of the Orange Car Pass and distribute it to everyone in your group, so you don't have to bring the physical orange pass with you.

Club Regulations: Please note that outside food and drinks are NOT permitted in the Oasis Club, Club Retreat, or on the pool deck, except for clear plastic bottled waters.

Where are the closest golf courses to the Villa?

Champions Gate Country Club Golf is located within Champions Gate and offers an exclusive 15% off golf discount to our guests. Below is the discount code and website to schedule your tee time and contact information.

Website: <https://www.golfnow.com/tee-times/facility/12797-championsgate-country-club-fl/search>

Discount Code: CGATE2026

Check-In: Must present a valid Retreat orange pass at time of check in

Champions Gate Country Club Golf

8950 Clifton Draw Dr.

Champions Gate, FL 33896

(407) 507-2756

<https://www.championsgatecountryclub.com/>

Champions Gate Golf Club is at the Omni Orlando Resort, which is right next door.

Omni Orlando Resort At Champions Gate

1500 Masters Boulevard

Champions Gate, Florida 33896

Phone: (407) 390-6664

<https://www.omnihotels.com/hotels/orlando-championsgate/golf>

While Champions Gate has some great options, several guests have also recommended **Southern Dunes Golf & Country Club** for an enjoyable day on the greens.

You can check it out at <https://www.southerndunes.com/golf-course>

Visit <https://www.golfnow.com/> to find exclusive offers at courses in the area! 🏌️

Game on! Where can I play tennis and pickleball in the community?

5 Clay Tennis Courts, 4 Pickleball Courts & Tennis Clubhouse

- Open from Sunrise to Sunset
- Door Code to the bathroom is 1999

8955 Cliftons Draw Dr, Davenport, FL 33896

<https://maps.app.goo.gl/771FnADMv9nAZPd9>

What is the Movie Theater setup?

The movie theater has a 150" screen, Laser 4K projector, Dolby Atmos surround sound, and ten leather power recliners. The movie theater has a Roku, so you can stream movies from Netflix, Apple+, Disney+, or Vudu using your personal accounts.

Are hookahs, candles, or open flames permitted inside or outside the Villa?

Hookah smoking is NOT permitted inside or outside the Villa's premises, including the lanai, pool deck, and driveway. Violating this policy will result in immediate eviction and forfeiture of all rental payments. Please, no candles or open flames.

Is the use of confetti or glitter permitted in the interior and exterior areas of the Villa?

To avoid expensive cleaning charges and to be kind to the environment, please do not use confetti or glitter inside or outside the Villa.

How far is Disney & Universal Studios from the Villa?

Disney's Animal Kingdom Theme Park Entrance via I-4 W is 14.4 miles from the Villa. Universal Studios is 21.7 miles from the Villa via I-4 W.

Does the resort offer a shuttle service to the parks?

The Champions Gate community does not offer a shuttle service to the parks. Most guests rent a car or use Uber.

How far is the beach from the Villa?

The East Coast Beach (Cocoa Beach/Kennedy Space Center) and the West Coast Beach (Clearwater) are about an hour's drive from the Villa.